



## Regional Advisory March 26 Update Regarding COVID – 19

Re: COVID-19

Distribution: All Mountain Lakes EMS Providers and REMAC Physicians

Date: March 26, 2020

Please do not enter ANY emergency department (including Albany region hospitals, GFH, ECH, CVPH, AHMC, AMC, LP, Massena and Potsdam - really anywhere) with ANY patient without first being given a room assignment by radio or phone. If for some reason the staff has not given you a room assignment before you arrive, please:

1. Again Notify the ED you have arrived (VHF Radio) and ask for an assignment.
2. If there is no response, send the driver (clean EMS provider) in to the ED to obtain a room assignment.
3. If feasible, have the driver give quick registration information.
4. Proceed with the patient directly to the room. Do not stop in the hallway. Please do not enter the ED until the room is clean and ready.



Whenever possible, preserve a non-contaminated crew member as a driver to prevent contamination of the driver's compartment. If the driver must have patient contact with a possible COVID patient, a gown, hat, mask, gloves and eye protection must be worn when contacting the patient, and must be doffed before entering the ambulance cab.

Please review the following video regarding the new NYS DOH stay in place policy (Viral Pandemic Triage Protocol) regarding non-transport of suspected respiratory viral illness patients. <https://www.youtube.com/watch?v=NWsqPC6dYEO>

A copy of the protocol and the required discharge instructions is also attached. Print paper copies of the discharge instructions and have them available to give to any patient who stays in place. No signature is required to minimize contamination of pens, et cetera.

Further guidance is available from the CDC at:

<https://www.cdc.gov/coronavirus/2019-nCoV/summary.html>

Excellent, more detailed information regarding presentation, assessment, proper donning and doffing, protective equipment and treatment is available at: <https://emcrit.org/ibcc/covid19/>