

**Mountain Lakes Regional EMS Council
Program Agency COVID-19 Report
3/16/2020 to 3/22/2020**

Related Meetings/Conference Calls

- 1) NYS DOH BEMS Agency Leadership Call
- 2) NYS DOH BEMS Program Agency Directors Call
- 3) NYS DOH BEMS Course Sponsor Call
- 4) Washington County COVID19 Task Force Call
- 5) Washington County EMS Advisory Board Call
- 6) Warren County EMS COVID19 Call
- 7) REMAC Special Meeting

REMAC Support Provided

- 1) Hosted and moderated a REMAC meeting to discuss alternative destinations, protocols and more.
- 2) Created and sent numerous REMAC updates and advisories on behalf of REMAC Chair.
- 3) Creation and sharing of a pre-duty self-assessment form for providers.
- 4) Started work on an alternative destination policy and spoke with area urgent care centers regarding the matter.
- 5) Assisted with a PPE inventory.

General Support Provided

- 1) Creation of a COVID19 Hotline for Mountain Lakes agency leaders and providers to call if they need assistance with operational issues or questions. Our staff fielded 4 calls during the first week.
- 2) Creation of a COVID19-specific webpage on our website, which hosts updates from DOH BEMS, the CDC and others.
- 3) Creation of a BLSFR COVID-19 response checklist for incident commanders.
- 4) Shared new documents and policies with providers and agencies via email.
- 5) Spoke with several agencies in all counties via phone.
- 6) Assisted with distribution of hand sanitizer.

Approximate hours spent on COVID-19 matters by all staff – 51.5

Submitted by Travis Howe, Executive Director